XPS 17 9700

Setup and Specifications



Regulatory Model: P92F Regulatory Type: P92F001 August 2020 Rev. A02

Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your XPS 17 9700

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.

NOTE: You can charge your XPS 17 9700 by connecting the power adapter to one of the USB Type-C Thunderbolt 3 ports that are located on either side of your computer.



NOTE: The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.

2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

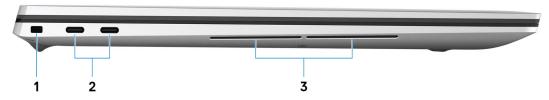
- Connect to a network for Windows updates.
 - i NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.
- 3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description		
Deel	My Dell Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.		
~	SupportAssist Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support. (i) NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.		
₹ ¢	Dell Update Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.		
	Dell Digital Delivery Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.		

Views of XPS 17 9700

Left



1. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

2. Thunderbolt 3 USB Type-C port with DisplayPort (2)

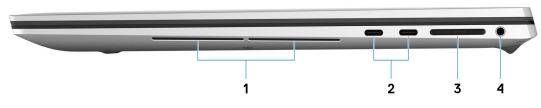
Supports USB 3.2 Gen 2, DisplayPort 1.4 (supporting up to HBR2), Thunderbolt 3 and also enables you to connect to an external display using a display adapter. Provides data transfer rates up to 10 Gbps for USB 3.2 Gen 2 and up to 40 Gbps for Thunderbolt 3. Supports Power Delivery that enables two-way power supply between devices. Provides up to 5 V power output that enables faster charging.

- **NOTE:** You can connect a Dell Docking Station to one of these two Thunderbolt 3 ports. For more information, see the knowledge base article SLN286158 at www.dell.com/support.
- **NOTE:** There is a total of four Thunderbolt 3 ports on this computer. Connect the USB Type-C power adapter to only one of the four USB Type-C ports.
- (i) NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

3. Left woofer

Enhances low-frequency audio output.

Right



1. Right woofer

Enhances low-frequency audio output.

2. Thunderbolt 3 USB Type-C port with DisplayPort (2)

Supports USB 3.2 Gen 2, DisplayPort 1.4 (supporting up to HBR2), Thunderbolt 3 and also enables you to connect to an external display using a display adapter. Provides data transfer rates up to 10 Gbps for USB 3.2 Gen 2 and up to 40 Gbps for Thunderbolt 3. Supports Power Delivery that enables two-way power supply between devices. Provides up to 5 V power output that enables faster charging.

- **NOTE:** You can connect a Dell Docking Station to one of these two Thunderbolt 3 ports. For more information, see the knowledge base article SLN286158 at www.dell.com/support.
- **NOTE:** There is a total of four Thunderbolt 3 ports on this computer. Connect the USB Type-C power adapter to only one of the four USB Type-C ports.
- (i) NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

3. SD-card slot

Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

4. Headset port

Connect headphones or a headset (headphone and microphone combo).

Base



1. Microphones (2)

Provide digital sound input for audio recording, voice calls, and so on.

2. Power button with fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

Place your finger on the power button to log in with the fingerprint reader.

(i) NOTE: Pressing the power button with fingerprint reader for over 25 seconds triggers the CMOS clean-up.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

3. Right speaker

Provides audio output.

4. Right-click area

Press to right-click.

5. Left-click area

Press to left-click.

6. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

7. Left speaker

Provides audio output.

Display



1. Infrared emitter

Emits infrared light, which enables the infrared camera to sense and track motion.

2. Ambient-light sensor

Detects the ambient light and automatically adjusts the keyboard backlight and display brightness.

3. RGB-infrared camera

This combined camera supports both infrared Windows Hello facial recognition and standard RGB imaging for photos and videos.

4. Camera-status light

Turns on when the camera is in use.

5. Infrared emitter

Emits infrared light, which enables the infrared camera to sense and track motion.

6. Battery-status light

Indicates the battery-charge status.

Bottom



1. Left woofer

Enhances low-frequency audio output.

2. Right woofer

Enhances low-frequency audio output.

3. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

Specifications of XPS 17 9700

Dimensions and weight

The following table lists the height, width, depth, and weight of your XPS 17 9700.

Table 2. Dimensions and weight

Description	Values
Height:	
Front height	8.67 mm (0.34 in.)
Rear height	13.15 mm (0.52 in.)
Width	374.48 mm (14.74 in.)
Depth	248.08 mm (9.77 in.)
Weight (maximum)	 2.53 kg (5.58 lb) i) NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.

Processor

The following table lists the details of the processors supported by your XPS 17 9700.

Table 3. Processor

Description	Option one	Option two	Option three	Option four
Processor type	10 th Generation Intel Core i5-10300H	10 th Generation Intel Core i7-10750H	10 th Generation Intel Core i7-10875H	10 th Generation Intel Core i9-10885H
Processor wattage	45 W	45 W	45 W	45 W
Processor core count	4	6	8	8
Processor thread count	8	12	16	16
Processor speed	Up to 4.50 GHz	Up to 5 GHz	Up to 5.10 GHz	Up to 5.30 GHz
Processor cache	8 MB	12 MB	16 MB	16 MB
Integrated graphics	Intel UHD Graphics 630	Intel UHD Graphics 630	Intel UHD Graphics 630	Intel UHD Graphics 630

Chipset

The following table lists the details of the chipset supported by your XPS 17 9700.

Table 4. Chipset

Description	Values
Chipset	Intel WM 490
Processor	10 th Generation Intel Core i5/i7/i9
DRAM bus width	128 bit
Flash EPROM	32 MB
PCIe bus	Up to PCle Gen 3.0

Operating system

Your XPS 17 9700 supports the following operating systems:

- Windows 10 Home, 64-bit
- Windows 10 Pro, 64-bit

Memory

The following table lists the memory specifications of your XPS 17 9700.

Table 5. Memory specifications

Description	Values	
Memory slots	Two-SODIMM slots	
Memory type	Dual-channel DDR4	
Memory speed	2933 MHz	
Maximum memory configuration	64 GB	
Minimum memory configuration	8 GB	
Memory size per slot	4 GB, 8 GB, 16 GB, and 32 GB	
Memory configurations supported	 8 GB DDR4 at 2933 MHz (2 x 4 GB), dual-channel 16 GB DDR4 at 2933 MHz (2 x 8 GB), dual-channel 32 GB DDR4 at 2933 MHz (2 x 16 GB), dual-channel 64 GB DDR4 at 2933 MHz (2 x 32 GB), dual-channel 	

Internal slots

The following table lists the internal slots of your XPS 17 9700.

Table 6. Internal slots

Description	Values
M.2	Two M.2 2230/2280 slots for solid-state drive (i) NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626 at www.dell.com/support.

External ports

The following table lists the external ports on your XPS 17 9700.

Table 7. External ports

Description	Values	
USB ports	 Four USB 3.2 Gen 2 Type-C Thunderbolt 3 ports with DisplayPort i) NOTE: Connect the USB Type-C power adapter to only one of the four USB Type-C ports. i) NOTE: You can connect a Dell Docking Station to this port. For more information, see the knowledge base article SLN286158 at www.dell.com/support. 	
Audio port	One headset (headphone and microphone combo) port	
Video port	Four USB 3.2 Gen 2 Type-C Thunderbolt 3 ports with DisplayPort () NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.	
Media-card reader	One SD-card slot	
Power-adapter port	DC-IN through one of the four USB Type-C Thunderbolt 3 ports (i) NOTE: You can connect a Dell Docking Station to this port. For more information, see the knowledge base article SLN286158 at www.dell.com/support.	
Security	Security-cable slot (wedge-shaped)	

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your XPS 17 9700.

(i) NOTE: The wireless module is integrated on the system board.

Table 8. Wireless module specifications

Description	Option one	Option two
Model number	Intel Killer AX1650s	Qualcomm Killer AX500s DBS

Table 8. Wireless module specifications (continued)

Description	Option one	Option two	
Transfer rate	Up to 2400 Mbps	Up to 1774 Mbps	
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz	
Wireless standards	Wi-Fi 6 (WiFi 802.11ax)	Wi-Fi 6 (WiFi 802.11ax)	
Encryption	 64-bit/128-bit WEP AES-CCMP TKIP 	 64-bit/128-bit WEP AES-CCMP TKIP 	
Bluetooth	Bluetooth 5.0	Bluetooth 5.2	

Audio

The following table lists the audio specifications of your XPS 17 9700.

Table 9. Audio specifications

Description	Values
Audio controller	Realtek ALC711-CG
Stereo conversion	Supported
Internal audio interface	Supported
External audio interface	Universal audio jack
Number of speakers	Four
Internal-speaker amplifier	Realtek ALC1309D
External volume controls	Supported
Speaker output:	
Average speaker output	4 W
Peak speaker output	5 W
Subwoofer output	Supported
Microphone	Digital-array microphones

Storage

This section lists the storage options on your XPS 17 9700.

Your XPS 17 9700 supports one of the following storage options:

- One M.2 2230 solid-state drive
- Two M.2 2230 solid-state drives
- One M.2 2280 solid-state drive
- Two M.2 2280 solid-state drives
- One M.2 2230 solid-state drive and one M.2 2280 solid-state drive

Table 10. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 solid-state drive	PCle NVMe Gen3 x4, up to 32 Gbps	Up to 256 GB
M.2 2280 solid-state drive	PCle NVMe Gen3 x4, up to 32 Gbps	Up to 2 TB

Media-card reader

The following table lists the media cards supported by your XPS 17 9700.

Table 11. Media-card reader specifications

Description	Values
Media-card type	One SD-card slot
Media-cards supported	 Secure Digital (SD) Secure Digital High Capacity (SDHC) Secure Digital Extended Capacity (SDXC)
() NOTE: The maximum capacity supported by the media-car installed in your computer.	d reader varies depending on the standard of the media card

Keyboard

The following table lists the keyboard specifications of your XPS 17 9700.

Table 12. Keyboard specifications

Description	Values	
Keyboard type	Backlit keyboard	
Keyboard layout	QWERTY	
Number of keys	 United States and Canada: 79 keys United Kingdom: 80 keys Japan: 83 keys 	
Keyboard size	X = 19.05 mm key pitch Y = 18.05 mm key pitch	
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. (i) NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program. For more information, see Keyboard shortcuts.	

Camera

The following table lists the camera specifications of your XPS 17 9700.

Table 13. Camera specifications

Desc	ription	Values	
Num	per of cameras	One	
Came	era type	HD RGB IR camera	
Came	era location	Front	
Came	era sensor type	CMOS-sensor technology	
Came	era resolution:		
	Still image	0.92 megapixel	
	Video	1280 x 720 (HD) at 30 fps	
Infrared camera resolution:			
Still image		0.20 megapixel	
Video		576 x 360 (VGA) at 15 fps	
Diago	onal viewing angle:		
	Camera 78.5 degrees		
	Infrared camera	78.5 degrees	

(i) NOTE: The IR camera may not support Microsoft Hello features.

Touchpad

The following table lists the touchpad specifications of your XPS 17 9700.

Table 14. Touchpad specifications

Description		Values	
Touchpad res	solution:		
Horizontal		4655	
	Vertical	2731	
Touchpad dimensions:			
Horizontal		150 mm (5.91 in.)	
	Vertical	89 mm (3.50 in.)	
Touchpad ge	stures	For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.	

Power adapter

The following table lists the power adapter specifications of your XPS 17 9700.

Table 15. Power adapter specifications

Desc	ription	Option one	Option two
Туре		90 W USB Type-C	130 W USB Type-C
Input	voltage	100 VAC-240 VAC	100 VAC-240 VAC
Input	frequency	50 Hz-60 Hz	50 Hz–60 Hz
Input	current (maximum)	1.50 A	1.8 A
Output current (continuous)		 20 V/4.5 A 15 V/3 A 9 V/3 A 5 V/3 A 	 20 V/6.5 A 5 V/1 A
Rated output voltage		 20 VDC 15 VDC 9 VDC 5 VDC 	 20 VDC 5 VDC
Temp	erature range:		
	Operating	0 °C to 40°C (32°F to 104°F)	0°C to 40°C (32 °F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

Battery

The following table lists the battery specifications of your XPS 17 9700.

Table 16. Battery specifications

Descript	tion	Option one	Option two
Battery t	уре	3-cell (56 WHr) "smart" lithium-ion	6-cell (97 WHr) "smart" lithium-ion
Battery \	voltage	11.40 VDC	11.40 VDC
Battery v	veight (maximum)	0.27 kg (0.60 lb)	0.385 kg (0.85 lb)
Battery o	dimensions:	•	
	Height	8.45 mm (0.33 in.)	8.45 mm (0.33 in.)
	Width	69.70 mm (2.74 in.)	69.70 mm (2.74 in.)
	Depth	330.65 mm (13.02 in.)	330.65 mm (13.02 in.)
Tempera	ture range:		
	Operating	 Charge: 0°C to 50°C (32°F to 122°F) Discharge: 0°C to 60°C (32°F to 140°F) 	 Charge: 0°C to 50°C (32°F to 122°F) Discharge: 0°C to 60°C (32°F to 140°F)

Table 16. Battery specifications (continued)

Description	Option one	Option two	
Storage	-20°C to 60°C (-4°F to 140°F)	-20°C to 60°C (-4°F to 140°F)	
Battery operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. Varies depending on operating conditions and can significantly re under certain power-intensive conditions.		
Battery charging time (approximate) i NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and</i> <i>My Dell</i> on www.dell.com/	 Standard charge, 0°C to 50°C (32°F to 122°F): 4 hours ExpressCharge, 0°C to 15°C (32°F to 59°F): 4 hours ExpressCharge, 16°C to 45°C (60.80°F to 113°F): 2 hours ExpressCharge, 46°C to 50°C (114.80°F to 122°F): 3 hours 	 Standard charge, 0°C to 50°C (32°F to 122°F): 4 hours ExpressCharge, 0°C to 15°C (32°F to 59°F): 4 hours ExpressCharge, 16°C to 45°C (60.80°F to 113°F): 2 hours ExpressCharge, 46°C to 50°C (114.80°F to 122°F): 3 hours 	
Coin-cell battery	Not supported	Not supported	

Display

The following table lists the display specifications of your XPS 17 9700.

Table 17. Display specifications

Description		Option one	Option two
Display type		Full High Definition (FHD+)	Ultra High Definition (UHD+)
Display-panel techn	ology	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)
Display-panel dimensions (active area):			
Height	t	366.34 mm (14.42 in.)	366.34 mm (14.42 in.)
Width		228.96 mm (9.01 in.)	228.96 mm (9.01 in.)
Diagor	nal	432 mm (17 in.)	432 mm (17 in.)
Display-panel native	e resolution	1920 x 1200	3840 x 2400
Luminance (typical)		500 nits	500 nits
Megapixels		2.3	9.2
Color gamut		sRGB 100%	AdobeRGB 100%
Pixels Per Inch (PPI)		133	266
Contrast ratio (typ.)	1650:1	1600:1
Response time (max.)		35 ms	35 ms
Refresh rate		60 Hz	60 Hz
Horizontal view angle		+/- 85 degrees	+/- 85 degrees
Vertical view angle		+/- 85 degrees	+/- 85 degrees

Table 17. Display specifications (continued)

Description	Option one	Option two
Pixel pitch	0.1908 mm	0.0954 mm
Power consumption (maximum)	5.50 W	13.98 W
Anti-glare vs glossy finish	Anti-glare	Anti-reflective
Touch options	No	Yes

Fingerprint reader

The following table lists the fingerprint-reader specifications of your XPS 17 9700.

(i) NOTE: The fingerprint reader is located on the power button.

(i) NOTE: The fingerprint reader may not support Microsoft Hello features.

Table 18. Fingerprint reader specifications

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	108 x 88

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your XPS 17 9700.

Table 19. GPU—Integrated

Controller	External display support	Memory size	Processor
Intel UHD Graphics 630	USB 3.2 Gen 2 Type-C Thunderbolt 3 port with DisplayPort		10 th Generation Intel Core i5/i7/i9

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your XPS 17 9700.

Table 20. GPU—Discrete

Controller	External display support	Memory size	Memory type
NVIDIA GeForce GTX 1650 Ti	USB 3.2 Gen 2 Type-C Thunderbolt 3 port with DisplayPort	4 GB	GDDR6
NVIDIA GeForce RTX 2060	USB 3.2 Gen 2 Type-C Thunderbolt 3 port with DisplayPort	6 GB	GDDR6

Operating and storage environment

This table lists the operating and storage specifications of your XPS 17 9700.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 21. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (noncondensing) 0% to 95% (noncondensing)	
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G† 160 G†	
Altitude range	-15.2 m to 3,048 m (-49.87 ft to 10,000 ft)	-15.2 m to 10,668 m (-49.87 ft to 35,000 ft)

 $\ast\,$ Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

5

Keyboard shortcuts of XPS 17 9700

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol that is shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol that is shown on the upper part of the key is typed out. For example, if you press 2, 2 is typed out; if you press Shift + 2, @ is typed out.

The keys **F1-F12** at the top row of the keyboard are function keys for multimedia control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing **F1** mutes the audio (see the table below).

However, if the function keys F1-F12 are needed for specific software applications, multimedia functionality can be disabled by pressing fn + esc. Subsequently, multimedia control can be invoked by pressing fn and the respective function key. For example, mute audio by pressing fn + F1.

NOTE: You can also define the primary behavior of the function keys (**F1-F12**) by changing **Function Key Behavior** in BIOS setup program.

Function key	Redefined key (for multimedia control)	Behavior
r]× F1	fn + S	Mute audio
□ , F2	fn + , _{F2}	Decrease volume
¬») F3	fn + <a>(1)	Increase volume
	fn + ▷II _{F4}	Play/Pause
بُنْز F5	fn + ```	Toggle keyboard backlight
-; ċ :- F6	fn + 🔅	Decrease brightness
F 7	fn + 🔆 F7	Increase brightness

Table 22. List of keyboard shortcuts

Table 22. List of keyboard shortcuts (continued)

Function key	Redefined key (for multimedia control)	Behavior
F8	fn + 🗗 F8	Switch to external display
prt sc F10	fn + prt sc	Print screen
home F11	fn + home	Home
end F12	fn + end F12	End

The **fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 23. List of keyboard shortcuts

Function key	Behavior
fn + B	Pause/Break
fn + S	Toggle scroll lock
fn + R	System request
fn + ctrl	Open application menu
fn + esc	Toggle fn key lock

6

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 24. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	Deell
Tips	
Contact Support	In Windows search, type Contact Support, and press Enter.
Online help for operating system	www.dell.com/support/windows
Troubleshooting information, user manuals, set up instructions, product specifications, technical help blogs, drivers, software updates, and so on.	www.dell.com/support
Dell knowledge base articles for a variety of computer concerns	 Go to www.dell.com/support. On the menu bar at the top of the Support page, select Support > Knowledge Base. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.
 Learn and know the following information about your product: Product specifications Operating system Setting up and using your product Data backup Troubleshooting and diagnostics Factory and system restore BIOS information 	 See Me and My Dell at www.dell.com/support/manuals. To locate the Me and My Dell relevant to your product, identify your product through one of the following: Select Detect Product. Locate your product through the drop-down menu under View Products. Enter the Service Tag number or Product ID in the search bar.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

(i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.