HP LaserJet Enterprise M604 series



Outstanding quality – fast results

Keep business moving and produce outstanding print quality. Tackle large jobs and equip your team for success – wherever business leads. Easily manage and expand this fast, versatile printer and help reduce environmental impact.















Take productivity to the next level.

- Monitor jobs and settings quickly with the 4-line display and use the 10-key pad for PIN printing.
- Meet high-volume demands with automatic two-sided printing and versatile paper trays

 up to 3,600 sheets.²
- Improve efficiency. Add paper-handling accessories to presort jobs, print on different media, and more.³
- Easily print from virtually anywhere in the office with Ethernet and optional wireless connectivity.^a

Meet business needs in the office and beyond.

- Get optional wireless direct printing. Send prints from mobile devices without accessing the network.⁵
- Add the option to print with a touch of your NFC-enabled mobile device to this printer no network needed.⁶
- Easily print from a variety of smartphones and tablets generally no setup or apps required.

Enjoy advanced capabilities and easy management.

- Easily expand this printer as solutions advance and your team's needs grow with add—on, updatable features.
- Protect sensitive data at rest or in transit with a variety of embedded and optional security solutions.
- Easily take command of your printing environment from one central location with HP Web Jetadmin.⁸
- Quickly troubleshoot problems using cloud-based help services that are relevant and up to date

Increase efficiency and savings with low energy consumption.

- Save energy. HP Auto-On/Auto-Off Technology turns your printer on when you need it and off when you don't.¹⁰
- Conserve resources. This efficient printer consumes less energy than any device in its class.
- Help reduce your impact. Count on easy, free cartridge recycling through HP Planet Partners.¹²

Product walkaround

HP LaserJet Enterprise M604dn shown:

- 1. 4-line LCD control panel with keypad
- 2. 500-sheet output bin
- 3. Top cover (access to the toner cartridge)
- 4. 100-sheet input tray 1
- 5. 500-sheet input tray 2
- 6. Hardware Integration Pocket (HIP)
- 7. Easy-access USB port
- 8. Convenient front on/off button
- 9. Output accessory cover
- 10. 512 MB standard memory (upgradeable to 1.5 GB) and a 1.2 GHz processor
- 11. Access port for optional Kensington style lock
- 12. Local area network (LAN) Ethernet (RJ 45) network port
- 13. Hi-speed USB 2.0 printing port
- 14. Hi-speed USB 2.0 port for connecting external USB devices
- 15. Power connection
- 16. Built-in automatic two-sided printing





Series at a glance





Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn E6B68A	
Product number	E6B67A		
Print speed in pages per minute (ppm), letter/A4 ¹⁴	52/50	52/50	
100-sheet multipurpose tray and 500-sheet tray 2	Yes	Yes	
Up to four 1 x 500-sheet input trays and 1,500 sheet high capacity input tray ¹³	Optional (up to a maximum of 6 trays total)	Optional (up to a maximum of 6 trays total)	
Touch-to-print ¹⁵ and wireless direct ¹⁶ mobile printing	Optional	Optional	
HP High-Performance Secure Hard Disk	Optional	Optional	
Automatic duplexer	Optional	Yes	
Support for high-capacity toner cartridge ¹⁷	Not available	Not available	
ENERGY STAR® and Blue Angel certified	Not available	Yes	

Accessories, Supplies and Support

Supplies	CF281A HP 81A Black Original LaserJet Toner Cartridge 10,500 pages		
	F2G76A P LaserJet 110V Maintenance Kit		
	F2G77A HP LaserJet 220V Maintenance Kit		
Accessories	B5L29A HP High-Performance Secure Hard Disk		
	F2G68A HP LaserJet 500-sheet Input Tray Feeder		
	F2G69A HP LaserJet Automatic Duplexer for Two-sided Printing Accessory		
	F2G70A P LaserJet Printer Stand		
	F2G71A HP LaserJet 500-sheet Stacker		
	F2G72A HP LaserJet 500-sheet Stapler/Stacker		
	F2G73A HP LaserJet 1500-sheet Input Tray		
	F2G74A HP LaserJet 75-sheet Envelope Feeder		
	F2G75A HP LaserJet Custom Media Cassette Accessory		
	F2G81A HP LaserJet 500-sheet 5-bin Mailbox		
	F5S62A HP Trusted Platform Module Accessory		
	G6W84A HP 1 GB 90-pin DDR3 DIMM		
Connectivity	B5L28A HP Internal USB Ports		
Service and support	U8CM9E HP 3 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CN0E HP 3 year 4 hour 9x5 with Defective Media Retention LaserJet M604 Hardware Support U8CN4E HP 4 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CN5E HP 5 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CQ1PE HP 1 year Post Warranty 4 hour 9x5 with Defective Media Retention LaserJet M604 Support U8CQ4PE HP 1 year Post Warranty Next business day with Defective Media Retention LaserJet M604 Support U8CQ5PE HP 2 year Post Warranty Next business day with Defective Media Retention LaserJet M604 Hardware Support		

Technical specifications

Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn	
Product number	E6B67A	E6B68A	
Print speed ⁵	Up to 50 ppm black (A4); Up to 33 ipm duplex (A4)		
First page out time ⁶	As fast as 7.5 sec black (A4, ready)		
Print resolution	Up to 1200 x 1200 dpi black; HP ImageREt 3600 (best)		
Print technology	Laser		
Print Area	Print margins: Top: 5 mm; Bottom: 5 mm; Left: 5 mm; Right: 5 mm		
Print languages	HP PCL 6, HP PCL 5e, HP Postscript Level 3 emulation, native PDF printing (v1.7)		
Mobile printing capability	HP ePrint, Apple AirPrint™		
Monthly duty cycle ⁷⁸	Up to 175,000 pages (A4), Recommended monthly page volume: 5,000 to 13,000		
Fonts and typefaces	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP Postscript Level 3 emulation (Euro symbol built-in); 1 internal Unicode font (Andale Mono WorldType); 2 internal Windows Vista/8 fonts (Calibri, Cambria); Additional font solutions available via third-party flash memory cards; HP LaserJet fonts and IPDS emulation available at http://www.hp.com/go/laserjetfonts		
SureSupply supported ⁹	Yes		
Processor speed	1.2 GHz		
Display	4-line colour LCD display, 3 LED lights (Ready, Data, Attention), buttons (Information, Stop/Cancel, Return, Home, Folder, Clear), 10-key numeric keypad		
Wireless	Optional, enabled with purchase of a pending hardware accessory		
Connectivity	Standard: Hi-Speed USB 2.0 ports (Host and Device); Built-in Gigabit Ethernet 10/100/1000T network port; Hardware Integration Pocket (HIP)		
Network ready	Standard (built-in Gigabit Ethernet)		
Memory	Standard: 512 MB; Maximum: 1.5 GB		
Hard disk	4 GB non-volatile storage, firmware encryption (AES 128 or AES 256) of customer/job data; Secure Cryptographic Erase – Job Data, Secure Erase – Disk		
Media types	Paper (bond, colour, letterhead, plain, preprinted, prepunched, recycled, rough, light), envelopes, labels, cardstock, transparencies, shelf edge labels, user-defined		
Paper size	Custom metric: Multipurpose tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional 500-sheet input tray: 148 x 210 to 216 x 356 mm; Optional Custom media cassette: 102 x 148 to 170 x 282 mm Supported metric: Multipurpose tray 1: A4, A5, A6, B5 (JIS), B6 (JIS), Dpostcard (JIS), RA4, 10 x 15 cm, envelope (DL ISO, C5 ISO, C6 ISO, B5 ISO); Tray 2, optional 500-sheet input tray: A4, A5, RA4, B5 (JIS); Optional 1,500-sheet High-capacity input tray: A4		
Paper handling			

Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn	
Product number	E6B67A	E6B68A	
Input capacity	Tray 1: Sheets: 100; Transparencies: 50; Envelopes: 10 Tray 2: Sheets: 500 Tray 3: Sheets: 500 (optional tray 3+); Sheets: 1,500 (optional High-capacity input tray) Maximum: Up to 3,600		
Output capacity	Standard: Up to 600 sheets (500 in the face down bin, 100 in rear face up door), Up to 10 envelopes, Up to 600 sheets Transparancies Maximum: Up to 1,100 sheets (Rear face-up door: up to 100 sheets / Top output bin: up to 500 sheets / Optional 5-bin mailbox, optional stacker, optional stapler-stacker: up to 500 sheets)		
Paper weight	Multipurpose tray 1: 60 to 200 g/m²; Tray 2, optional 500-sheet input tray, optional Custom media cassette, optional 1500-sheet High-capacity input tray: 60 to 120 g/m² Optional envelope feeder: 75 to 105 g/m²; Optional duplexer: 60 to 120 g/m²		
Standard connectivity	Hi-Speed USB 2.0 ports (Host and Device); Built-in Gigabit Ethernet 10/100/1000T network port; Hardware Integration Pocket (HIP)		
Replacement cartridges ³	HP 81A Black Original LaserJet Toner Cartridge (~10,500 pages) CF281A		
Supported network protocols	IPv4/IPv6: Apple Bonjour Compatible (Mac OS 10.2.4 or higher), SNMPv1/v2c/v3, HTTP, HTTPS, FTP, TFTP, Port 9100, LPD, WS Discovery, IPP, Secure-IPP, IPsec/Firewall; IPv6: DHCPv6, MLDv1, ICMPv6; IPv4: Auto-IP, SLP, Telnet, IGMPv2, BOOTP/DHCP, WINS, IP Direct Mode, WS Print; Other: NetWare NDS, Bindery, NDPS, iPrint		
Compatible operating systems ¹¹	Windows OS compatible with In-Box Driver: Windows 10 all (32/64-bit) editions (excluding RT OS for tablets), Windows 8/8.1 all (32/64-bit) editions (excluding RT OS for tablets), Windows 7 all (32/64-bit) editions, Windows Vista all (32-bit) editions (Home Basic, Premium, Professional, etc.); Windows OS compatible with Universal Print Driver (from HP.com): Windows 10 all (32/64-bit) editions (excluding RT OS for tablets), Windows 8/8.1 all (32/64-bit) editions (excluding RT OS for tablets), Windows 7 all (32/64-bit) editions, Windows Vista all (32/64-bit) editions (Home Basic, Premium, Professional, etc.); Mac OS (HP print drivers available from HP.com and Apple Store): OS X 10.7 Lion, OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite; Mobile OS (In-OS drivers): iOS, Android, Windows 8/8.1/10 RT; Linux OS (In-OS HPLIP): SUSE Linux (12.2, 12.3, 13.1), Fedora (17, 18, 19, 20), Linux Mint (13, 14, 15, 16, 17), Boss (3.0, 5.0), Ubuntu (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10), Debian (6.0.x, 7.x); Other OS: UNIX		
Minimum system requirements	Windows: Windows 10 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 8/8.1 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 7 all 32-bit and 64-bit editions, Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.); Windows OS compatible with Universal Print Driver (from HP.com): Windows 10 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 8/8.1 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 7 all 32-bit and 64-bit editions, Windows Vista all 32-bit and 64-bit editions, Windows Vista all 32-bit and 64-bit editions (Home Basic, Premium, Professional, etc.); Mobile OS (In-OS drivers): Android, Windows 8/8.1/10 RT; Linux OS (In-OS HPLIP): SUSE Linux (12.2, 12.3, 13.1), Fedora (17, 18, 19, 20), Linux Mint (13, 14, 15, 16, 17), Boss (3.0, 5.0), Ubuntu (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10), Debian (6.0.x, 7.x); Other OS: UNIX; CD-ROM, DVD drive or Internet connection; Dedicated USB, network connection or Wireless connection; 200 MB available hard disk space; OS compatible hardware (for OS hardware requirements, see http://www.apple.com) Mac: Mac OS X 10.7 Lion, OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite; USB; 1 GB available hard disk space; OS compatible hardware (for OS hardware requirements, see http://www.apple.com)		
Software included	Windows OS: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, Product Registration Assist, HP Web Services Assist (HP Connected), Online user manuals; Mac OS: Welcome Screen (directs users to HP.com or OS App Source for LaserJet Software)		
Security management	Identity management: Kerberos authentication, LDAP authentication, 1000 user PIN codes, optional HP and 3rd party advanced authentication solutions (e.g., badge readers); Network: IPsec/firewall with Certificate, Pre-Shared Key and Kerberos authentication, supports WJA-10 IPsec configuration Plug-in, 802.1X authentication (EAP-PEAP, EAP-TLS), SNMPv3, HTTPS, Certificates, Access Control List; Data: Storage Encryption, Encrypted PDF & Email (uses FIPS 140 validated cryptographic libraries from Microsoft), Secure Erase, SSL/TLS (HTTPS), Encrypted Credentials; Device: Security lock slot, USB port disablement, Hardware Integration Pocket for security solutions; Security management: compatible with HP Imaging and Printing Security Center		
Printer management	Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Utility (Mac)		
Control panel	4-line colour LCD display, 3 LED lights (Ready, Data, Attention), buttons (Information	n, Stop/Cancel, Return, Home, Folder, Clear), 10-key numeric keypad	
Printer dimensions (W x D x H)	Minimum: 425 x 451 x 399 mm Maximum: 425 x 840 x 574 mm	Minimum: 425 x 537 x 399 mm Maximum: 425 x 840 x 574 mm	
Package dimensions (W x D x H)	589 x 499 x 547 mm	589 x 499 x 627 mm	
Printer Weight ¹	22.6 kg	25.9 kg	
Package weight	25.5 kg 29.3 kg		
Operating environment	Temperature: 15 to 32ºC, Humidity: 10 to 80% RH		
Storage	Temperature: -30 to 60 ^o C, Humidity: 10 to 90% RH		
Acoustics ⁴	Acoustic power emissions: 7.1 B(A); Acoustic pressure emissions: 56 dB(A)		
Power ²	Requirements: Input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz) Consumption: 720 watts (printing), 3.9 watts (sleep) Power supply type: Built-in power supply		
Certifications	CISPR 22:2008 EN 55022:2010 Class A, EN 61000-3-2:2006 +A1:2009 +A2:2009, EN 61000-3-3:2008, EN 55024:2010, GB9254-2008, EMC Directive 2004/108/EC with CE Marking (Europe), other EMC approvals as required by individual countries		
What's in the box	HP Laser Jet Enterprise M604n Printer; Pre-installed HP Black Laser Jet Toner Cartridge; Installation guide, support flyer; Printer documentation and software on CD-ROM; Power cord	HP LaserJet Enterprise M604dn Printer; Pre-installed HP Black LaserJet Toner Cartridge; Pre-installed HP Duplexer; Installation guide, support flyer; Printer documentation and software on CD-R0M; Power cord	
Warranty	One-year, on-site warranty		

Footnotes

Local printing requires mobile device and printer to be on the same network or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz operations only. Remote printing requires an Internet connection to an HP Web-connected printer. App or software and HP ePrint account registration may also be required. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. See http://www.hp.com/go/mobileprinting or mode details. Some features require purchase of an optional accessory; 23,600-sheet input capacity requires purchase of additional accessories, 30ptional paper-handling accessories must be purchased separately.; 40ptical environment and distance from access point. Wireless operations are compatible with 2.4 GHz routers only.; 40ptical environment provided provided in the MPP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Wireless performance is dependent on physical environment and distance from the access point in the MPP or printer. For details, see http://www.hp.com/go/mobileprinting; 47pcuch-to-print capability requires purchase of optional accessories. Mobile device must support NFC-enabled printing. For more information, see http://www.hp.com/go/mobileprinting; 57pcm esolutions require download or additional purchase. Learn more at http://www.hp.com/go/mobileprinting; 57pcm esolutions require download or additional purchase. 40ptice plug-in is offered with HP Web Jetadmin 10.3 SR4 and higher. HP Web Jetadmin is free and available for download at http://www.hp.com/go/webjetadmin; 40pline and 10pline and 10p

Technical specifications disclaimers

With cartridges; ²Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty,; ³Declared yield value in accordance with ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details, see http://www.hp.com/go/learnaboutsupplies; ⁴Accoustic values are subject to change. For current information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity; ⁵Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity; ⁵Measured using ISO/IEC 17629. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity; ⁵Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP Laser Jet of HP Color Laser Jet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups; ⁸HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.; ⁹HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. Only available with Original HP supplies. Internet access required. To learn more, visit http://www.hp.com/go/SureSupply; ¹⁰Paper handling accessories are offered separately and with an additional cost. To insure product stability, it is a requirement to purchase th











http://www.hp.com/uk

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